
Support

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At EmQuest, we understand that your ability to deliver the best service to your customers, depends on having a partner who shares your vision for success. Hence we're committed to providing top-quality customer support & service.

Working closely with you, EmQuest professionals provide quick, expert answers to your questions, so you can focus on what's most important: growing your business and building company revenue and profits.

- Our Customer Support team is trained to help you resolve your product issues quickly and professionally, so you can focus on managing your business.
- A team of GDS Consultants provide on-site training and support and can address questions about pricing, installation, implementation and upcoming products
- The Vendor Support teams' primary goal is to work closely with our airline, hotel, car and leisure suppliers to provide you with all the support required
- Our Product team consists of specialists who work closely with our GDS suppliers & are involved interesting & roll-out of products
- Technical Support team focuses on connectivity, advanced troubleshooting and in-house development of localized solutions for the market
- Engineering Help Desk works 12 hours a day for 6 days a week, to handle all technical, hardware and network-related issues on Sabre
- The Business Development team explores possibilities of distributing, developing and marketing Sabre in new markets in the Middle East, West Asia and North Africa
- The E-Business team identifies additional distribution opportunities through the online channel and aims at expanding our suite of products and content for our customers.

EmQuest is the sole distributor of the Sabre Distribution System and the leading provider of innovative services for travel agents in the UAE, South Africa, Kenya, Zambia, Uganda & Tanzania.

